

NORTHWEST HEALTH 2023 Community Benefit Report

Taking care of
YOU
& the place
we call home.




Northwest Health - La Porte




Northwest Health - Porter





Northwest Health - Starke

 **933,400**
Patient Encounters

 **\$79.4 million**
Uncompensated Care

 **\$8.1 million**
Capital Investments

 **\$296.5 million**
Payroll

 **\$49.6 million**
Taxes Paid

Overall Community Benefit

\$433 million

*Helping people get well and live healthier is rewarding work.
We are grateful for the trust every patient places in us.*

Northwest Health

Volumes and dollar amounts are approximate.

● UNCOMPENSATED CARE

We provided more than \$79.4 million in charity and uncompensated care for the community's most vulnerable and have resources to help them secure medications and medical support devices.

● EMERGENCY CARE

At more than 82,000 emergency department visits each year, lifesaving medically necessary care is provided for all patients regardless of their ability to pay. Northwest Health EMS provides ambulance service and covers 911 response for 452 square miles of Porter County, responding to more than 14,000 calls to service in 2023.

● COMMUNITY SERVICE

Northwest Health has strong ties to the community and provides support, including donating more than 5,000 jars of peanut butter to local food banks and 800 pairs of winter socks to local shelters. HealthyU is our free monthly series that offers health and wellness topics and we provide free blood pressure and glucose screenings at local health events.

● ACCESS TO CARE

We increased access to care by adding a new primary care and urgent care location in Valparaiso. For added convenience, Northwest Medical Group primary care providers offer online scheduling, as well as same- and next-day appointments.

● MATERNAL AND FETAL HEALTH

Northwest Health delivered nearly 2,000 bundles of joy to families in Northwest Indiana. The "I Gave Birth" bracelet initiative helps new mothers learn about post-birth warning signs. We have a maternal-fetal medicine program for high-risk pregnancies and a maternal-fetal transport service to bring mothers-to-be who are experiencing pregnancy complications to Northwest Health – Porter, where we have a Level 3 NICU.

● DEVELOPING FUTURE CAREGIVERS

The only accredited family medicine residency program in Northwest Indiana, Northwest Health welcomed its first class of family medicine residents. We are also a teaching site for 12 colleges.

● HEART CARE

Northwest Medical Group added four new cardiologists in 2023, enhancing the group's ability to offer comprehensive cardiac care close to home. Our cardiovascular center's robust structural heart program uses less-invasive procedures to treat disease or defects in the heart's valves, wall and chambers, such as transcatheter aortic valve replacement (TAVR) and left atrial appendage (LAA) closure.

SERVICES



3 Hospitals



2 Freestanding
Emergency Departments



61 Physician Clinics



3 Urgent Care Centers



3 Ambulatory
Surgery Centers



2 Sleep Labs
2 Wound Care &
Hyperbaric Centers
2 Bariatric & Medical
Weight Loss Locations

● DELIVERING QUALITY CARE

Northwest Health – Porter earned its 6th consecutive A and Northwest Health – La Porte its 6th consecutive B on the 2023 Leapfrog Hospital Safety Grade, a national recognition of our team's work to protect patients from preventable harm and error in hospitals.